

# Informa's COMMITMENTS

At Informa Markets, our events run in accordance with the AllSecure Standard, with a commitment to ten key priorities:

**ENHANCED CLEANING**

**PERSONAL HYGIENE**

**NON-CONTACT REGISTRATION**

**PHYSICAL CONTACT**

**PHYSICAL DISTANCING**

**FOOD & BEVERAGE STATIONS**

**PERSONAL PROTECTIVE EQUIPMENT (PPE)**

**FIRST AID**

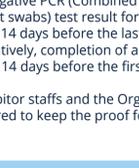
**SCREENING**

**TRACE & CONTACT**

## BEFORE THE FAIR



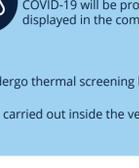
Trade buyers are encouraged to pre-register online.



Any participant with possible COVID-19 symptoms or feeling unwell, should not attend the fair.



Attendees should prepare enough Personal Protective Equipment (PPE) to use onsite.



Exhibitors are required to provide proof of negative PCR (Combined nasal and throat swabs) test result for COVID-19 within 14 days before the last show day. Alternatively, completion of a vaccination course 14 days before the first show day.

Exhibitor staffs and the Organiser are required to keep the proof for 31 days.

## AT THE ENTRANCES



Compulsory for all participants to wear face masks (recommended to wear surgical masks) at all times in the venue. No admittance is allowed without a face mask.



Face masks can be purchased onsite.



Automatic hand sanitizer dispenser stands available.



Event signage with preventive measures and symptoms of COVID-19 will be prominently displayed in the common areas.



**Temperature Screening**  
 • It is mandatory for all attendees to undergo thermal screening before entering the venue.  
 • Additional temperature checks may be carried out inside the venue, before entry to the exhibition halls.

**Hong Kong Quarantine Order Wristband**  
 Anyone wearing a quarantine order wristband will be denied entry to the venue, and the authorities alerted.



**Trace and Contact**

- Admission is controlled, granted only for exhibitors and invited trade buyers with valid identity documents, ensuring traceability of all participants, subject to the Hong Kong privacy ordinance.
- On-site identity verification will be conducted to confirm the identity of all attendees.
- Trade buyers are required to either scan the "LeaveHomeSafe" QR code at the show venue and each catering outlet, or register their names, contact numbers and the dates and times of their visits every time they enter the exhibition halls. The Organiser will keep the written or electronic registration records for 31 days.



## REGISTRATION



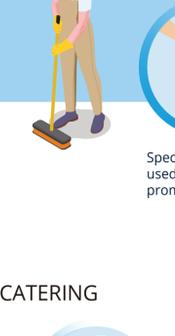
**Crowd control**

- Designated entrances/ exits and real-time head count will be enforced.
- Attendees are required to keep a 1.5 m distance from other people in the queues.
- Organiser will monitor the capacity inside the exhibition halls and may temporarily suspending registration or entry into the halls, to conform with government / venue capacity limit.



**Protective shields**

Acrylic protective screens installed at registration counters.



**Non-contact registration**

- Online registration available to facilitate non-contact registration.
- Self-print badge kiosks will be set up at the registration area.



Contactless payment systems at registration counters.

## INSIDE THE SHOW AND STANDS



Exhibitors are requested to manage capacity inside their stands according to the latest government guidelines.



Wear a mask at all times, and if deemed necessary, a transparent face shield as well.



No eating and drinking inside the stand, or in the aisles.



Install acrylic protective partitions on showcases and meeting tables if necessary.



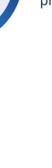
Limit tables and chairs inside stands.



The capacity of each table should follow the latest government guideline.



Venue main entrances are sprayed with diluted bleach.



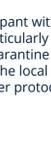
Doors, door handles at major entrances, escalator handrails have protection by photocatalyst.



All restrooms have attendant to carry out on-going cleaning and disinfecting.



Venue will be disinfected at the end of the day after general cleaning.



Specific rubbish bins for disposal of used face masks are provided at prominent areas.



Exhibition venue ventilation system, supplying fresh air, is running at maximum capacity.

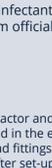
## CATERING



No eating / drinking inside stands. Designated catering area will be arranged.



Only pre-packed / individually packaged food is available at designated catering area.



Water Fountains / Dispensers are now suspended.



All outlets support cashless payment system.



Tables will be set at a distance based on the government guidelines.



Tables and chairs in restaurants will be cleaned by diluted bleach.



## SERVICES



**Hand Washing / Sanitising**

Hand sanitising stations are located throughout the event. We encourage all participants to regularly wash and disinfect their hands.



**Venue Hygiene**

Additional hand sanitisers at the entrances, lift lobbies, customer / information counters, restaurants.



Throughout the event, announcements will be broadcast repeatedly to remind the importance of maintaining physical distance, washing and sanitising hands.

## SPECIAL ACTIONS



**First Aid Team**

First aid support will be available onsite during the entire event.



**Isolation Rooms**

Any participant with possible COVID-19 symptoms (particularly fever) will be held in a separate quarantine area; the Organiser will work with the local medical authority to ensure proper protocols and support are followed.



Disinfectant spray, wipes and etc can be purchased from official stand contractors onsite.



Official stand contractor and other stand contractors involved in the event will deep clean all fixtures and fittings before delivery to venue and again after set-up.



Masks can be purchased at convenience stores and vending machines onsite.



If an individual who has contracted COVID-19 is found to have visited the exhibition, or if exhibitors or other show personnel have been confirmed to have contracted COVID-19, the Organiser will immediately contact the Centre for Health Protection (CHP) and take appropriate preventive measures according to CHP's guidelines.

## CONFERENCES / SEMINARS / SPECIAL EVENTS



Seats in conference/seminar rooms will be arranged according to the latest government guidelines.



Conference/Seminar attendees should bring their own stationery i.e. notepads, pens, pencils, etc, and drinking water.



Wear face masks at all time.



Conference organisers must adhere to Exhibition Organiser's safety procedure standards.



Microphones used in seminars / event areas will be equipped with disposable microphone covers to ensure hygiene.



Equipment will also be disinfected after every use.



## PLEASE REMEMBER!



**Handshaking**

Following the guidance of global and local authorities, eliminating handshakes is highly recommended.



Download e-brochure/ e-news through QR code, rather than print promotional material.



Utilise E-Payment i.e. Octopus card, QR code, online banking, WeChat pay, Apple & Google Pay, rather than cash onsite.